



NDIS Complaint Form

Personal Details

Name:

NDIS Number:

Address:

Phone Number:

Email:

Complaint Details

Date of Incident (If relevant):

**Location of
Incident (If relevant):**

Description of Complaint: Please provide a detailed description of the issue, including any relevant dates, times, and people involved.

Impact of the Issue How has this issue affected you or the person you care for?

Steps Taken Have you taken any steps to resolve this issue? If so, please describe them.

Desired Outcome What would you like to see happen as a result of this complaint?



Supporting Documents

Please mention (and provide with the form) any relevant documents or evidence that support your complaint.

How would you like us to let you know about the progress of your complaint/feedback?

Please mention preferred communication method and who you would like the feedback provided to.

Declaration

I declare that the information provided in this complaint form is true and correct to the best of my knowledge.

Signature:

Date:

Please attach any supporting information

You can also give feedback to the NDIS Commission:

They take feedback or complaints about services that you are not happy with. You can call them on: 1800 035 544. Or you can call the National Relay Service and ask for 1800 035 544.

You can also do this online via there website:

<https://www.ndiscommission.gov.au/participants/complaints>. You can also call the NDIA on 1800 800 110. You may seek support from family, a friend or an independent advocate when making a complaint.

For further information about disability advocacy please visit the NDIS Commission website.